

Impact Products (Europe) Plc

Service Department
Unit 5, Redbourne Park, Liliput Road
Northampton, NN4 7DT
Tel. 01604 664565
Email: service@impact-products-co.uk



Repair / Returns Form

To ensure we maintain a high level of customer service and provide a clear and efficient service to our customers, all returns must be accompanied by this form and a Returns number.

Authorised Service / Returns Reference	
Company Name	
Account Number	
Address	
Contact Name & Telephone No.	
Email Address	
Return Address (If different from above)	
Product To Return	
Serial No	
Impact Invoice Number / Purchase date	
Reason for Return	
Detailed Description of Fault	

Important, Please read carefully:

- To obtain your returns number, please email service@impact-products.co.uk or telephone 01604 664565
- A copy of this form should be included with your return.
- Your return should be made within 15 days. After this period, your returns number will expire.
- Do not write directly on the packaging of goods being returned for credit
- Impact Products (Europe) Ltd does not pay for the return of goods. It is the customer's responsibility to pay for it.
- All returns are subject to our Returns Policy which is available upon request or via our website.

Date:

Signed: